

Emphasis on Food Safety & Quality in Packaging and Transportation Value Chain

Both food product supply and retailing which have acquired significant importance in the last few years, face the mounting challenges of safe and suitable packaging, sanitary transportation and hygienic storage. To strategically address Food Safety and Quality issues by adopting safe, quality and innovative packaging solutions along with sanitary and hygienic transportation...



[Read More](#)

CII-IQ's 8th Anniversary Day on 9th May

CII Institute of Quality (CII-IQ) shall be celebrating its 8th Anniversary Day on 9th May 2009, at the Institute's premises in Bangalore.

Mr G Madhavan Nair, Mr B Muthuraman and Mr S Viji, have been chosen for felicitation this year. Mr. Rajiv Gandhi from Maruti Suzuki Ltd. will be delivering the Anniversary Day Lecture.

CII-SHELL Road Safety Initiative and web-based Business Excellence Self Assessment Tool shall also be launched.

[Read More](#)

"Schools need not have Cafeterias to implement the Food Safe Schools Program"

Taking the Food Safety Concept to Schools - A new initiative by CII-IQ



CII Institute of Quality in partnership with CII Eastern Region created yet another landmark by organizing a One Day Interactive Session with School Principals, Administrators, Teachers, Food Service Managers and other stakeholders to promote the concept of 'Food Safe Schools Program' in Kolkata

on 20 April.

Breaking the myth that a program on Food Safety in Schools is applicable only when the School has a Cafeteria, Dr Indrani Ghose, Principal Counsellor...

[Read More](#)

Forthcoming Events

- Workshop on Assessment for Business Excellence
2- 5 June, Bangalore
- Improve Processing Efficiency through Quality & Food Safety Practices
5 June, Mumbai



[Read More](#)

4th Food Safety & Quality Summit 2-3 July, New Delhi



[Click to View](#)

10th Annual Conclave for Executive Secretaries 28-30 May, Bangalore



[Click to View](#)

Programmes Conducted

- Workshop on Strengthening Management Representative's Skills: Compliance to Excellence
15 - 17 April, New Delhi
- Training Programme on Achieving Warehouse Competitiveness
16-17 April, Bangalore
- Workshop on New Product Development – A Strategic Approach
28-29 April, Bangalore
- Certification programme on Competency Mapping & Assessment 16-18 April, Bangalore

AOTS TQM Study Mission to Japan by CII-IQ 26 August - 8 September, 2009

The Association for Overseas Technical Scholarship (AOTS) in collaboration with Confederation of Indian Industry (CII) is organizing a two week Training Programme...

[Programme Outline & Participant Requirements](#)

[Registration](#)

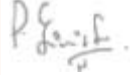
[Read More...](#)

[Read More](#)

Dear All,

Please find below the March - April, 2009 issue of Quality News, a monthly e-publication from CII Institute of Quality. It is our continuing effort to provide meaningful and relevant information on the various areas of our work through the Institute. We look forward to your views and suggestions.

Regards,



P Girish

Principal Counsellor & Head, CII Institute of Quality

Near Bharat Nagara, 2nd Stage, Magadi Main Road, Vishwaneedam, Bangalore 560091

Tel: +91-80-23289390 (D) / 23289391/6085/7690

Email: p.girish@cii.in Website: www.cii-iq.in



Emphasis on Food Safety & Quality in Packaging and Transportation Value Chain



Dr. P Dasgupta, Head Packaging Development, Foods Hindustan Unilever Ltd. speaking at the programme



Dr (Mrs) Vijay Malik, Head (PCD) Bureau of Indian Standards speaking at the programme

Both food product supply and retailing which have acquired significant importance in the last few years, face the mounting challenges of safe and suitable packaging, sanitary transportation and hygienic storage. To strategically address Food Safety and Quality issues by adopting safe, quality and innovative packaging solutions along with sanitary and hygienic transportation practices, CII Institute of Quality (CII-IQ) organized a 2-day programme on **Food Safety and Quality in Packaging and Transportation** held on 23 -24 April in New Delhi. The objective of the programme was to provide insights to participants on the conceptual and practical aspects of Food Safety and Quality in Packaging, Transportation and Storage through interactive deliberations and specific exposition of relevant products.

Mr P Dasgupta, Head Packaging Development, Foods Hindustan Unilever Ltd, Bangalore emphasised that packaging was an integral part of food safety while addressing the session "An overview of Food Packaging – types, properties, applications, benefits, shelf life studies and testing".

Earlier, Dr Indrani Ghose, Principal Councillor, CII-IQ welcoming all speakers, participants and exhibitors for the programme reiterated the growing importance of this vital component in the entire food chain. Participants benefited from the deliberation on various International and domestic regulations and the Indian standards on food packaging during the respective presentations by Mr Sukhdev Singh Saini, Packaging Development, GlaxoSmithKline Kline Ltd and Dr Vijay Malik, Head (PCD) Bureau of Indian Standards.

"To deliver Food Safety, Quality and convenience to consumers, several factors converge and plays important roles at each stage of the packaging value chain" explained by Mr P Govindanarayana ,Marketing Manager, DuPont Packaging and Industrial Polymer in his session " Packaging solution for food Safety".

While Active Packaging, Smart Packaging, Modified Atmospheric Packaging (MAP), Controlled Atmospheric Packaging (CAP) were some of the innovative packaging solutions for Food Safety and Quality explained by Mr Dipak Khedkar, Joint Director, Indian Institute of Packaging, Delhi , Mr T.K Datta, Specialty Valves spoke on Packaging Equipments and Machinery Overview in perspective to Food Safety and Quality.

Foods Safety by design and the impact of storage and transportation on food safety was explained by Ms Rinka Banerjee, Regional Technology Director, Foods, South Asia, Hindustan Unilever Research Centre, Bangalore using a case study of Vegetarian Mayonnaise in the retail chain.

Intermediate Bulk Containers (IBC), a Food Safety solution for the Food Industry was elaborated with benefits, types and cost implications by Mr Ashish Powari, Marketing Manager, Sealed Air Corporation. The role of Integrated Pest Management (IPM) in providing solutions for Food Safety and Quality for Storage and Transportation was reiterated by Mr Yuvraj Rana, Pest Control of India Ltd.

While Cleaning and Sanitation as a priority for achieving Food Safety and Quality together with guidelines , factors and methodology needed for cleaning and hygiene during transportation was explained by Mr Vishal Ranjan, Area Sales Manager,F&B, Johnson Diversey India Pvt Ltd. Reefer transportation, an integral part of the cold chain, required to be further understood by the food handlers in order to achieve Food Safety and Quality of the produce being transported was emphasized by Mr Shivaprakash C H, Dy. General Manager, TCI Supply Chain Solutions while deliberating in his session on Innovation in food Handling, Storage and transportation.

More than 50 participants mostly senior and junior management personnel from the food industry, food processing, FMCG, packaging, food consultants and other related industries participated in the programme which was addressed by 11 speakers. Participation and active involvement of the participants in the programme through excellent and pertinent questions and answers made the programme highly interactive with many requests to hold similar programmes.

A special attraction of the programme was an exhibition by 6 Exhibitors (Hindustan Tin Works, Barflex Polyfilms, Jupitar Laminators, Pashupati Marketing, Pest Control of India Ltd and Lasersec (India) Pvt Ltd.) mostly from the packaging industries gave pertinent inputs to the delegates about their products and how it was catering to Food Safety and Quality. Participants took the advantage to interact with all the exhibitors about their product and services during these two days of the programme.

For further information on Food Safety and Quality, please contact Dr Indrani Ghose at indrani.ghose@cii.in.

[<<Back](#)



CII-IQ's 8th Anniverssary Day or 9th May

CII Institute of Quality (CII-IQ) shall be celebrating its 8th Anniversary Day on 9th May 2009, at the Institute's premises in Bangalore.

CII-IQ which was established in 1999, continues to provide education, training and counseling services to enhance Quality and Competitiveness of the Indian Industry. The Institute's services encompass Training, Counselling, Assessment, Study Missions, Seminars and Conferences, Awards and Recognition programmes. Over these years, CII-IQ has had over 210,000 participants, spanning the entire spectrum of management, from the Manufacturing, Service, Education and Governance sectors benefiting from its services.

This year too, CII-IQ shall be honouring distinguished personalities for their commitment and contribution to the field of Quality.

Mr G Madhavan Nair, Chairman, ISRO, **Mr B Muthuraman**, Managing Director, TATA Steel and **Mr S Viji**, Managing Director, Brakes India Limited and Trustee, Kuruvila Jacob Memorial Educational Trust, have been chosen for felicitation this year.

CII-IQ ANNIVERSARY DAY LECTURE, by Mr. Rajiv Gandhi, Chief General Manager (Production), Maruti Suzuki Ltd. will touch upon the current economic slowdown and the systemic process being adopted to address it.

On this occasion, CII-IQ will also launch the following :

- CII-SHELL Road Safety Initiative &
- Web-based Business Excellence Self Assessment Tool

The Quality journey in CII was initiated in the early 1980s, by Dr V Krishnamurthy (currently the Chairman of the National Manufacturing Competitiveness Council) and spearheaded by a small team of CEOs from Industry. CII Institute of Quality works towards Quality and Competitiveness in not only the manufacturing sector of Indian Industry but also Quality in the Service Industry, Education and Governance so that everyone in India experiences the benefits of adhering to the quality principles in every aspect of life.

Quality News shall be publishing a complete report on the 8th Anniversary Day function in its next edition.

[<<Back](#)



Taking the Food Safety Concept to Schools A New Initiative by CII Institute of Quality

“Schools need not have Cafeterias to implement the Food Safe Schools Program”



From right: Ms Gargi Mitra, CII WB State Head, Mr P K Sen, Senior Advise, CII and Dr Indrani Ghose, Senior Counsellor CII-IQ



Dr Indrani Ghose conducting the programme...

CII Institute of Quality in partnership with CII Eastern Region created yet another landmark by organizing a One Day Interactive Session with School Principals, Administrators, Teachers, Food Service Managers and other stakeholders to promote the concept of 'Food Safe Schools Program' in Kolkata on 20 April. Breaking the myth that a program on Food Safety in Schools is applicable only when the School has a Cafeteria, Dr Indrani Ghose, Principal Counsellor, CII Institute of Quality emphasized the growing importance of implementing Food Safety in Schools for ensuring a Food Safe School Environment and creating a well informed future generation with India as a Safe Food Destination. Against this backdrop, CII launched this new initiative with the objective of sensitizing all stakeholders in a school environment for enabling them to develop their own "Safe Schools Plans" to successfully fight back food borne illness.

CII has plans to scale this movement further by subsequently offering to help implement key strategies like conducting Need Assessment Planning among interested schools to assess the existing policies and practices and identifying and prioritizing gaps. This in turn would help create an action plan specific to the schools requirement, said Dr Ghose. The facilitation package includes assistance on developing Food Safety policies and procedures followed by assessment, follow up action, hands on training and establishing continual improvement processes in phases.

Earlier this year, CII Institute of Quality, with the support of the Department of Social Welfare Government of Tamil Nadu conducted a 8 days capacity building programme for 35 Noon-Meal Organisers in Government Schools from 10 zones of Chennai for ensuring food Safety in Noon Meals.

CII is confident that the tried and tested successful Cluster approach model, which received rave reviews in the Food Processing and Non Food sectors, would also be effective in the context of the 'Food Safe Schools Program'. The cluster members would help provide appropriate resources, tools and technical assistance strategies to prevent food borne illness.

The Action Guide for creating a Food Safe School Environment would constitute adopting a school wide approach covering all school events and activities, allergen management, grade wise coverage of Food Safety information and education, Crisis Management in case of Outbreaks, establishing Communication systems and instituting a periodic review system for continual assessment and improvement. A relatively small investment in time by schools is bound to pay big dividends in improved food safety, student well being, teamwork and leadership, reduced absenteeism and continual updation on knowledge and skills related to the subject. It would also help groom students better to play the crucial role in spreading awareness on Food Safety and growing up as adults capable of preventing Food Borne illness.

For further information on Food Safety and Quality, please contact Dr Indrani Ghose at indrani.ghose@cii.in.



CII Institute of Quality Training Calendar June 2009

2- 5 June, Bangalore

Workshop on Assessment for Business Excellence

3- 5 June, New Delhi

Improve Processing Efficiency through Quality & Food Safety Practices

5 June, Mumbai

One Day Seminar on Packaged Commodities Rules and Weights & Measures

8-12 June, Bangalore

Lead Auditor Course : ISO 9000 : 2008

12-13 June, Bangalore

Geometric Dimensioning and Tolerancing (GD&T)

13 June, New Delhi

Refresher Training Course for Assessors

15-18 June, Pune

Laboratory Management & Internal Audit as per ISO 17025

19-20 June, Hyderabad

Lean Practices for Construction Industry

20 June, Pune

Refresher Training Course for Assessors

23-24 June, Bangalore

Customer Relationship Management

23-24 June, Pune

Producing Zero Defect through Statistical Techniques (SPC + MSA)

23-24 June, Pune

Strategic Quality Management

25-26 June, Bangalore

Balanced Scored Card

25-26 June, New Delhi

Internal Auditor Training on ISO 9000 : 2008

26 June, Pune

TPM Deployment Seminar

26-27 June , New Delhi

Business Process Management

[<<Back](#)



Quality News



Confederation of Indian Industry

A ePublication from

**INSTITUTE
of QUALITY**

[Home](#) | [Contact Us](#) | [PDF Download](#)

March - April, 2009

The Quality Management Program for TQM Facilitators in India [INFT] 26 August - 8 September 2009 : Osaka : Japan

The Association for Overseas Technical Scholarship (AOTS) in collaboration with Confederation of Indian Industry (CII) is organizing a two week Training Programme on The Quality Management Program for TQM Facilitators in India [INFT] from 26 August to 8 September 2009 at OSAKA, Japan.

AOTS is a non-profit association run with Japanese government subsidies from the Ministry of Economy, Trade and Industry (METI). Since 1959, AOTS has been conducting various technical and management training programmes in Japan for the people of developing countries. More than one lakh participants from about 170 developing countries and regions have already benefited from these programmes and are playing a significant role in industry.

This program is designed to provide an opportunity for middle to senior level management in Indian manufacturing industry to understand the basic idea of TQM practice. The main objective of the program is to enhance their capabilities related to TQM activities in their respective organizations, with special focus on the basic concept, principles, elements and the basic methods of TQM, needed by TQM facilitators, rather than the know-how of facilitating itself.

Since AOTS training programmes are financed by Official Development Assistance (ODA) subsidies from the Japanese Ministry of Economy, Trade and Industry (METI), Japan, participants are eligible to get the standard Airfare subsidy from AOTS.

All lectures, discussions and company visits will be conducted in English or Japanese with translation into English. In principle, the program documents and training materials will be prepared in English.

Members are invited to participate in this programme in OSAKA, Japan and benefit from the learnings. Similar programmes in the past have attracted enthusiastic response from the membership.

Being a Managerial level programme with the maximum number of seats limited to 20 coupled with a screening process at AOTS, the consolidated list of participants needs to reach AOTS, Japan by 25th May 2009 through CII. Interested participants are requested to forward the duly filled up application form and other documents to CII Institute of Quality, Bangalore latest by 10 May 2009.

LAST DATE TO RECEIVE THE DULY FILLED UP APPLICATION DOCUMENT IN CII INSTITUTE OF QUALITY IS 10 May 2009.

For any further clarification, please contact Mr K. Ganeshan, Deputy Director, CII Institute of Quality at k.ganeshan@cii.in.



CII Institute of Quality Programmes conducted during April, 2009

Workshop on Strengthening Management Representative's Skills: Compliance to Excellence 15 - 17 April, New Delhi

CII Institute of Quality organized this workshop at the India Habitat Centre, New Delhi.

The Management Representative (MR) is expected to play a key role in the development and maintenance of the Quality Management System of an Organization. ISO 9001 Standard places multi dimensional responsibilities on the MANAGEMENT REPRESENTATIVE (MR) which includes establishing, implementing and maintaining the quality system, infusing customer orientation in the organization and keeping the system dynamic through continuous tracking of achievement levels.

The workshop aimed at providing valuable inputs to Management Representatives for leveraging the existing management systems to building on a modern excellence driven model through strategic planning, closing the quality gaps, integration of systems, and new approaches for managing quality. A critical aspect covered was the strengthening of the working relationship of the MR with the Top Management and his peers which is vital to facilitate synergy in the quality drive.

The programme covered process mapping, strategic quality planning, objectives setting, management of internal audits and management reviews through interactive sessions and hands on workshops. A special session covered the recent developments relating to the revisions of ISO 9001: 2008 and also ISO 9004 expected to be published in 2009 that will serve as an advance alert for the participants.



There were 18 participants from 16 companies. The course was conducted by the Mr. Anupam Kaul, Senior Counsellor and Mr C V Rao, Counsellor, CII-IQ.

Training Programme on Achieving Warehouse Competitiveness 16-17 April, Bangalore

18 first line and middle level managers from Supply Chain & Logistics function, Industrial Engineers and Material Managers from 13 companies attended this programme which was conducted by CII-IQ and the CII Institute of Logistics. Mr. Chandramouli - Senior Consultant and Mr. Gurunathan, Counselor- CII Institute of Logistics were the faculty.

The aim of this Generic training programme was to provide individuals with a deeper understanding of the breadth of problems likely to be encountered by modern warehouses and to offer practical approaches to their solution. The module was designed to give participants an understanding of the key functions of Warehouse, appreciation of the key characteristics of Warehouse Management Systems, Warehouse activity profiling & zoning that can help in design of Warehouses, appreciation of the main cost and control parameters in Warehouse operations and Global Logistics.

Workshop on New Product Development – A Strategic Approach 28-29 April, Bangalore

17 delegates from senior and middle level managements from different disciplines of Manufacturing, R&D, Design & Marketing from 18 companies attended this workshop which was conducted by Mr. Sanjib K Dutta, Principal Counsellor, CII-IQ.

Objective of the workshop was:

1. Identifying the improvements aimed at enhancing products and services in line with the needs and expectations of the customers
2. Developing a product quality plan supporting the development of a product or service
3. Designing and developing new products and services in line with the needs and expectations of the customers
4. Using creativity and innovation to design and develop competitive products and services.

Certification programme on Competency Mapping & Assessment 16–18 April, Bangalore

1. CII-IQ organized this 3 – days programme whose objective was:
2. Understand the fundamentals of competency management
3. Experience the process of competency mapping and profiling
4. Learn the art of customization and institutionalization
5. Aware of the implementation pre-requisites and strategies
6. Understand integration of competency profiling to other HR applications
7. Become a Subject Matter Expert and Internal Champion for Competency initiatives

20 Participants from 13 companies & 2 Academic Institutions attended the programme which was facilitated by Mr. Deendayalan and Mr. Karthik from Centre for Excellence in Organization (CEO).

3 – Days Certificate Programme on Central Excise & Service Tax 27 – 29 April, Bangalore

The objective of this programme was to thoroughly acquaint the participants with the concepts, legal provisions, departmental instructions and case laws to enable them ensure compliance with the Central Excise and Service Tax laws and evolve strategies with better knowledge of various business options.

14 delegates from 10 different companies attended the programme. Mr T N C Rajagopalan was the resource person for the programme.

Producing Zero Defect 27-28 April, Bangalore

Mr. Vivek Ghodke, who has been associated with CII–IQ since the last 5 years and has conducted more than 25 training programs on statistical analysis of measurement and manufacturing processes to achieve zero defects, conducted this programme which was attended by 30 delegates from 19 companies.

The Objective of the workshop included :

For the manufacturing industries, AIAG has formulated SPC techniques, which can be used for evaluating capabilities of the manufacturing processes. The process capability indices like Cp, Cpk, Pp; Ppk helps in defining capabilities of these processes to meet the design specifications. These capability indices have become benchmarks in continual improvement of processes. Control charts are another effective tools in SPC used especially for monitoring performance of on-going process. Control charts also helps the operator to take preventive measures well in advance and much before a process may likely produce actual rejection.

Thus producing zero defects can be achieved in practice, as the organizational aim was the take-away for the participants.

CII Six Sigma Black Belt Certificate Course April to September 2009, Bangalore

The 12th Batch of the CII Six Sigma Black Belt Certification Course (Level I) was launched by the CII Institute of Quality on 27-29 April 2009 (first module) at Bangalore. This programme will be held in five modules spread over six months for a total of 15 training days.

The first module was attended by 19 participants from 12 organisations. The participants are mostly from the manufacturing industry namely Bosch; Carborandum Universal, Dynamatic Technologies Ltd; Excel Plast, Hospet Steels, Sahney Commutators, Steer Engineering, Titan Industries, Triton Valves, Volvo India, Kirloskar Institute of Advanced Management Studies and TVS Finance & Services.

Mr. R. Ram Narayan, a Six Sigma Master Black Belt, was the Faculty of this programme.

Certificate Course on Internal Auditor Training on ISO 22000:2005 (Food Safety Management Systems requirements of any organizations in the Food chain) 8 – 9 April, Bangalore

CII Institute of Quality organised this two day Certificate course aimed at providing food safety professionals with the skills and knowledge necessary to conduct an Internal Audit of the newly introduced ISO 22000:2005 (Food Safety management systems-Requirements of any organizations in the Food chain)

This interactive two-day Workshop was based on ISO 19011(the principles of quality system auditing) and deals with the audit of ISO 22000 requirements on Food Safety Management System covering HACCP, GHP & GMP. The delegates gained an understanding of the clauses and provided with the auditing skills and techniques including audit planning, executing & reporting audit findings through syndicate exercises and lecture sessions.

The focus of this course was how to evaluate the effectiveness of a Food Safety Management System based on ISO 22000.

There were 12 participants from 7 organisations. The programme was conducted by Dr Indrani Ghose, Principal Counsellor,

CII-IQ.

Certificate Course on Psychometrics for HR and OD 13 - 14 April, Bangalore

The CII Institute of Quality organized this Certificate Course to understand the psychological make up of human beings which has been of great interest for a long time. This understanding in the context of organizational employees is important not because it is 'good to know'; it is actually crucial for taking a variety of employee-related decisions. In fact, there exists a strong belief that it is better to have an employee who was lesser skilled yet more positively oriented than one who is an expert with poor attitude.

How does one understand the psychological characteristics of employees? Psychometrics - the field of study that is concerned with the measurement of psychological variables - helps us to understand psychological characteristics in a scientific manner.

The course was conducted by Prof. C Balaji, Senior Director, Symphony University.

The key topics covered were:

1. What Psychometrics is about and how it is useful
2. Key concepts in psychometrics and their importance
3. Instruments in psychological measurement

The participants also learned about the Assessment & Development Centers to measuring organization level variables like organizational climate.

16 participants attended this course from 13 different companies.

Workshop on Assessment for Business Excellence 2009 21-24 April, Bangalore

Mr C V Subrahmanyam, Principal Counsellor, CII-IQ was the faculty for this workshop which was attended by 13 delegates from 6 organisations. Participant learnings included:

1. Appreciation of the Business Excellence Model
2. Understanding on Criteria for Excellence and
3. How to evaluate Excellence in Business Organisations

Workshop on Enhancing Productivity and Quality Thru 3M & 5S 28 – 29 April, Gurgaon

CII Institute of Quality organized this Interactive Workshop which focused on the need to have a productive workplace free of waste which is clean & tidy and a pleasure to work in. Organizations everywhere are still using these fundamental techniques with advanced tools to effect work place improvements which in turn are improving their bottom lines.

The Workshop helped the participants to understand the relevance of 3M & 5S techniques for their organizations, and how it could contribute towards improving bottom line business performance by focusing on practical issues.

10 participants from 6 organisations participated in the workshop. The programme was conducted by Mr K R Shivakumar, Senior Counsellor, CII Institute of Quality.

Workshop on Calibration of External Auditing Skills 6-7 April, Mumbai

The third workshop on Calibration of External Auditing Skills was held in Mumbai on 6 & 7 April. It was attended by 16 auditors from 10 Certifying bodies.

The Workshop has been conceived and designed to provide a forum for experienced Certification Body auditors to share experiences, to develop advanced level of understanding and to evolve common approaches on several critical aspects that have a bearing on the quality of certification. A key focus was on adjusting the level of auditing to the maturity level of the client organization and to adopt a risk based approach for planning the audit. The workshop was sponsored by the Quality Council of India. This workshop covered the revised provisions of ISO 9001:2008 and the implications for auditors. The Workshop was conducted by Mr Anupam Kaul, Senior Counsellor, CII Institute of Quality.

[<<Back](#)



Quality News



Confederation of Indian Industry

A ePublication from

**INSTITUTE
of QUALITY**

[Home](#) | [Contact Us](#) | [PDF Download](#)

March - April, 2009

CONTACT US

TQM Division

Plot No. 249 F, Udyog Vihar,
Phase IV, Sector 18,
Gurgaon - 122015 (Haryana)

Tel: 0124 4014060-67,4014051

Fax: 0124 4014080

Email: iqeditor@cii.in

CII - Institute of Quality

Near Bharat Nagara, II Phase,
Magadi Main Road, Vishwaneedam P.O.,
Banglore - 560091

Tel: 080 23289391/6085/7690

Fax: 080 23289388,23580314

Email: iqeditor@cii.in

[<<Back](#)